

NRCC Singapore Contracting Quality Survey

Name: _____

Activity: _____

Phone #: _____

Email #: _____

Contracting Office Providing Service :

(N211, N212, N213, Manila, or Hong Kong)

Contract #: _____

U.S. \$ value of the requirement: _____

| | |
|---|-----------|
| 1 | Poor |
| 2 | Fair |
| 3 | Good |
| 4 | Very Good |
| 5 | Excellent |

For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the scale above to select the quality number.

| Description / Identification of Survey Item | Scale | | | | |
|--|-------|---|---|---|---|
| 1. Was the contract action associated with your purchase request processed in a timely manner? | 1 | 2 | 3 | 4 | 5 |
| 2. Did the supplies/services provided by the vendor/contractor meet your requirements in terms of price, quality, and delivery time? | 1 | 2 | 3 | 4 | 5 |
| 3. Were you treated in a courteous and professional manner by the Contracting staff? | 1 | 2 | 3 | 4 | 5 |
| 4. Was the Contracting Staff available to communicate with you and did they promptly and adequately answer your questions? | 1 | 2 | 3 | 4 | 5 |
| 5. Overall satisfaction with the Contracting staff and the work done for you. | 1 | 2 | 3 | 4 | 5 |

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| Comments: |
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Please return to NRCC Contracting at:
Email: n213@nrccsg.navy.mil
Fax: DSN 315-421-2660 or Commercial (65) 6750-2660
Attn: SAP Branch Supervisor